



Customer Service Policy

Our Commitment to Excellence

Argan Training Solutions continually aim to surpass expectations, and your feedback is crucial in this journey.

Guidelines for Interaction

Every interaction with our recruitment consultants promises to be a blend of friendliness, in-depth knowledge, professionalism, and courtesy. We prioritize the needs of our customers, ensuring an experience that's unparalleled in quality.

Open Communication

Timely communication is at the heart of our operations at Argan Training Solutions Ltd. We assure you of prompt responses to all phone calls, emails, and vacancy-related inquiries. In the rare event of a delay, we'll keep you informed and reset expectations accordingly.

Addressing Concerns

Your concerns are our top priority. For any grievances or appeals, approach our Managing Director (or the designated representative). We have a structured process for addressing complaints, ensuring they're tackled with fairness, justice, and timeliness.

Your Information, Your Right

Adhering to the Data Protection Act 1998, we grant transparent access to any personal or confidential information we have on a client or work seeker. For any clarifications or modifications, reach out to our Managing Director or the designated representative.

Streamlined Operations

We value your time. While never compromising on our legal and professional responsibilities, we strive to cut down on any superfluous paperwork, ensuring a smooth, hassle-free experience for you.

Staying Current

To remain at the forefront of industry best practices, we revisit and revise our policies annually. This guarantees that our strategies align with evolving business objectives and uphold the Recruitment and Employment Confederation's Code of Professional Practice.

Reach Out to Argan Training Solutions:
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